

| Contact details of CRA officials - Central Government | | | | | | | | | |
|---|-----------------------------|------------------------|-------------------|----------------------------|--|-----------------|-------------|--------------|--|
| Sr. No. | Activities | Person to be contacted | Designation | Phone No. | Email ID | Reporting to | Designation | Phone No. | Email ID |
| 1 | Entity Registration | Rahim Shaikh | Assistant Manager | 022-40904242 Extn(3294) | Rahims@nsdl.co.in | Sunny Gonsalves | Manager | 022-40904856 | sunnyg@nsdl.co.in |
| 2 | Subscriber Registration | | | | | | | | |
| 3 | Subscribers Detail Updation | | | | | | | | |
| 4 | Upload SCF | | | | | | | | |
| 5 | SCF M&B | | | | | | | | |
| 6 | Grievance Handling | | | | | | | | |
| 7 | Error Rectification Module | | | | | | | | |
| 8 | Dashboard/MIS Reporting | | | | | | | | |
| 9 | System Development | | | | | | | | |
| 10 | Exit & Withdrawals | Darshan H Solanki | Assistant Manager | 022-40904944 | DarshanS@nsdl.co.in | Dinesh Dalvi | Manager | 022-40904842 | Dinesh.Dalvi@nsdl.co.in |